



# Program Guide

**ALL DEVICES MUST BE REGISTERED FOR SMART WIFI ACCESS**

**STEP 1** Connect to the HERE Resident WIFI network with the password Gophers\*2813

**STEP 2** Click "I accept the terms" for the acceptable use policy and enter your email address.

**STEP 3** Complete the registration for all devices.

*\*For detailed step by step instructions, see sheet below*

## What Registering Does

Registering your devices allows them to communicate with one another over the network as well as providing you with additional usability and privacy.

## Contact Support

Contact our support desk at 203.280.2029.

Email us at support@synergyfiber.com | Text us at 734.249.6005 | Chat Support at synergyfiber.com.

01 Program Guide	37 HGTV
02 A&E	38 History Channel
03 ABC (KSTP)	39 Headline News
04 Animal Planet	40 IFC
05 AXS TV	41 45TV
06 AMC	42 ION
07 BIG10	43 Lifetime
08 Bloomberg	44 MLBN
09 Bravo	45 MotorTrend
10 Cartoon Network	46 MSNBC
11 CBS (WCCO)	47 MTV
12 Country Music TV	48 MTV Live
13 CNBC	49 MTV2
14 CNN	50 National Geographic
15 Comedy Central	51 NBATV
16 COMET	52 NBC (KARE)
17 Cooking Channel	53 NBC Sports
18 CSPAN	55 NHL Network
19 The CW	56 Nickelodeon
20 Discovery	57 Paramount
21 Disney Channel	58 TPT 2
22 E!	59 POP
23 ESPN	60 REELZ
24 ESPN2	61 SYFY
25 ESPNEWS	62 TBS
26 Food Network	63 TLC
27 FOX	64 TNT
28 Fox Business	65 Travel Channel
29 Fox News	66 TruTV
30 Fox Sports 1	67 TV Land
31 FOX Sports 2	68 USA
32 Freeform	69 VH1
33 FUSE	70 Weather Channel
34 FX	71 Women's Entertainment
35 FXX	72 BET
36 HMM	73 ESPNU



## WIFI & PASSWORDS

### RESIDENT WIFI

SSID: HERE Resident

Password: Gophers\*2813

*(must register devices first, see above)*

Updated 7/27/20 \*Subject to Change\*



Scan me to set up your TV!  
setupmytv.synergyfiber.com

1

CONNECT TO THE HERE RESIDENT WIFI NETWORK WITH THE PASSWORD: Gophers\*2813

2

YOU WILL BE REDIRECTED TO AN ACCEPTABLE USE POLICY. CLICK "I ACCEPT THE TERMS" OF THE ACCEPTABLE USE POLICY.

synergyfiber

Please enter your email

**ACCEPTABLE USE POLICY**

By accepting this agreement, you are subject to the terms, conditions and provisions of the applicable Service Level. Synergy Broadband may cooperate with legal authorities and/or third parties in the investigation of any suspected or alleged crime or civil wrongdoing by you in connection with the Services. Synergy Broadband reserves the right to suspend or terminate an account for any actual or threatened violation of this AUP, the Terms and Conditions, and/or the Service Level Agreement, or take other action as deemed appropriate by Synergy Broadband in its sole discretion. Synergy Broadband assumes and expects you to have a basic knowledge of how the Internet functions, the types of uses that are generally acceptable, and the types of uses that must be avoided.

**The following constitute violations of this AUP:**

**Illegal Use**  
Using the Services to transmit any material by any manner that violates any applicable law, or any rules or regulations promulgated thereunder, or any treaty or tariff (including transmitting obscene materials, intentionally spreading computer viruses, gaining unauthorized access to private

I accept the terms

If you have questions about this page, contact your local support staff for assistance. Please provide the following information:

3

AFTER YOU ACCEPT THE TERMS, YOU WILL BE REQUIRED TO ENTER YOUR EMAIL ADDRESS AND CLICK CONTINUE.

synergyfiber

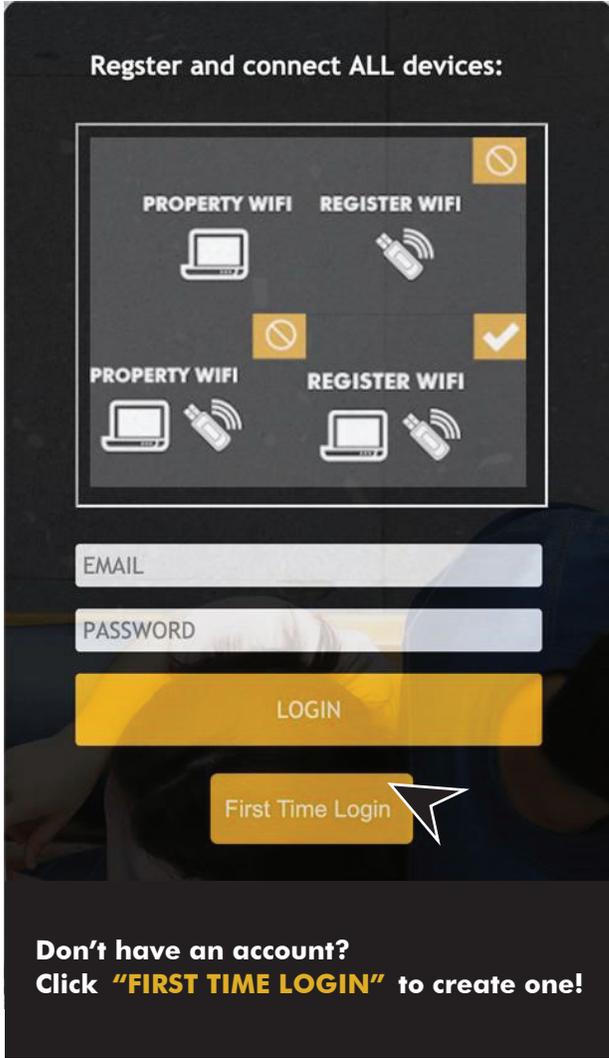
Please enter your email

EMAIL

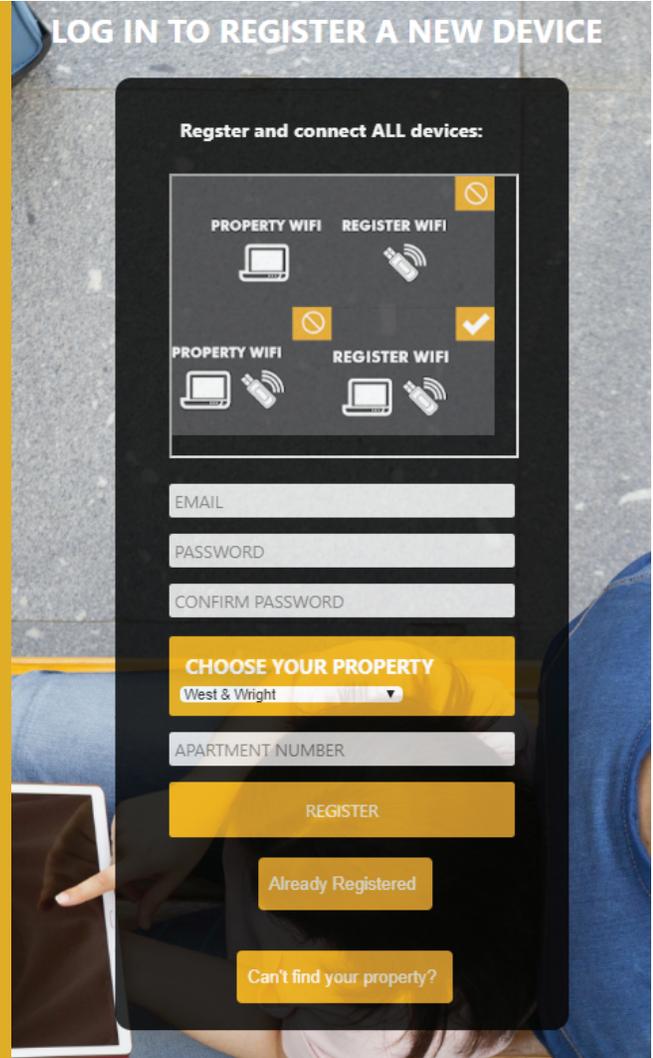
Continue

4

YOU WILL BE REDIRECTED TO REGISTER.SYNERGYWIFI.COM WHERE YOU CAN REGISTER ALL OF YOUR DEVICES. COMPLETE THE REGISTRATION.

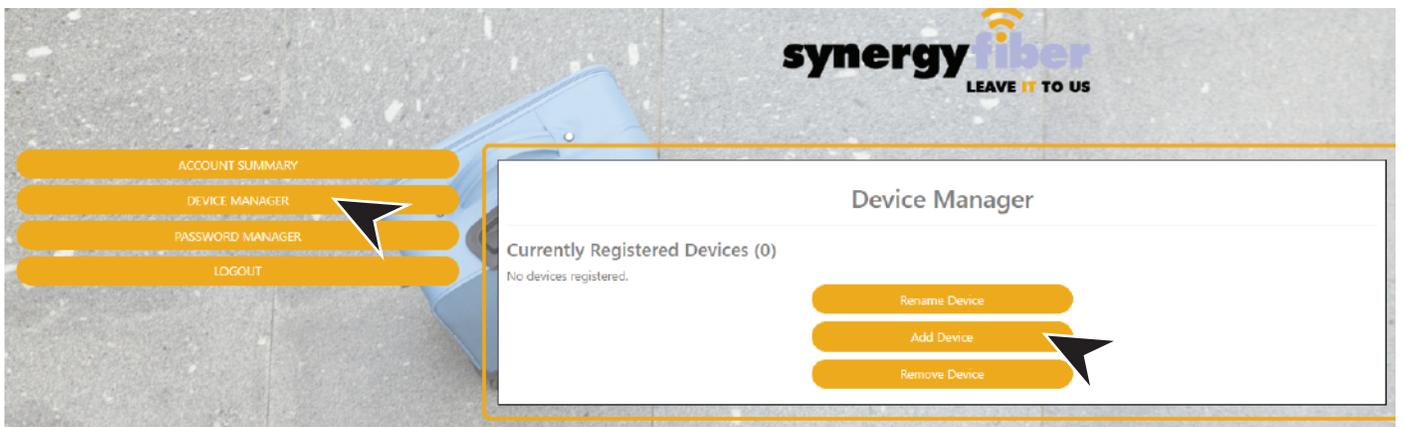


TO CREATE ACCOUNT



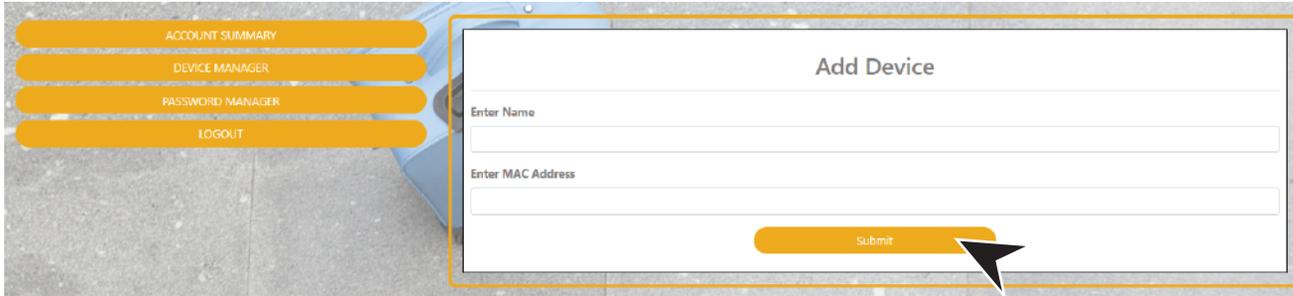
5

GO TO DEVICE MANAGER IN YOUR DASHBOARD TO ADD DEVICES



# 6

## ENTER DEVICE NAME AS WELL AS ITS MAC ADDRESS



**EXAMPLES OF WHAT A MAC ADDRESS MAY LOOK LIKE:**

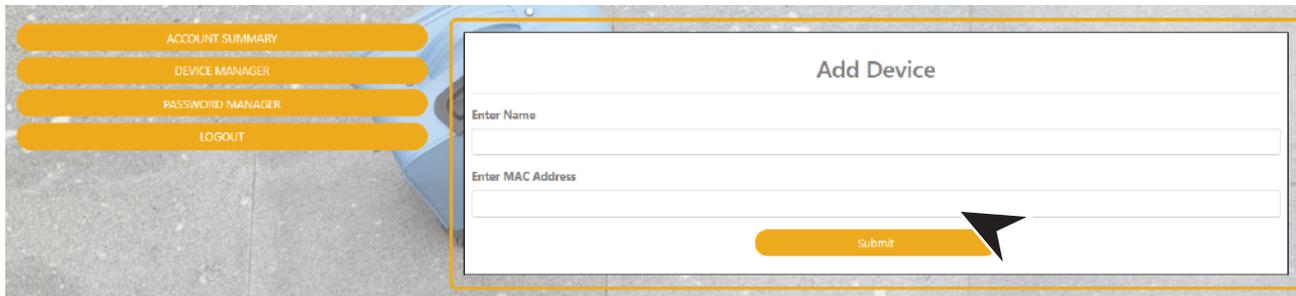
**00-17-ab-5a-6e-f5      OR      10:AE:60:60:60:60**

**NEED HELP FINDING YOUR MAC ADDRESS? GO TO:**

**<https://www.synergyfiber.com/documents/MAC-Address-Guide.pdf>**

# 7

## CONTINUE ADDING ALL YOUR DEVICES



# 8

## FINISH BY CONNECTING ALL DEVICES TO RESIDENT WIFI "HERE RESIDENT"



**CONNECT ALL DEVICES TO "HERE RESIDENT "**

**THAT'S IT! YOU'RE ON THE NETWORK. IF YOU NEED TO ADD A DEVICE IN THE FUTURE, LOG BACK INTO REGISTER.SYNERGYWIFI.COM AND FOLLOW STEPS FOR ADDING YOUR DEVICE ABOVE.**