



Program Guide

Welcome to Synergy!

We are proud to announce the upgrade of The Retreat with internet and tv services from Synergy Fiber! If you have any trouble connecting please contact our support desk so we may assist you. TV service is provided via cable from the wall. You may need to complete a channel scan to access all channels. Go to [setupmytv.synergyfiber.com](https://www.synergyfiber.com/setupmytv) for further instructions or contact our support desk for assistance.

To find your channel guide online go to: <https://www.synergyfiber.com/mdu-residents.html>
Choose your residence & the channel guide will be within the sign-up forms

Note: Older model TV's may not have QAM tuner's installed, QAM tuner's are available for purchase on our website at: <https://www.synergyfiber.com/shop.html>

Contact Support

- ▶ Email us at support@synergyfiber.com
- ▶ Text us at 734.249.6005
- ▶ Chat Support at [synergyfiber.com](https://www.synergyfiber.com).

Contact our support desk at 203.280.2029.

Not Happy? Call us at 734.272.0316 and we will make it right.

Smart Wireless

Alexa, Chromecast, Google Home, Apple TV, and other SMART devices?

To access them, you must register for a private SSID at <https://www.synergyfiber.com/privatessid/>.

Allow two business days for processing.

Note: While not required for standard internet access, registering all your devices will provide you with additional usability and privacy. Only the devices you register will be able to communicate with one another.

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02	ABC	38	FOX Sports 2
03	CBS	39	Freeform
04	CW	40	FUSE
05	FOX	42	FX
06	NBC	44	FXX
07	PBS	45	HGTV
09	A&E	46	History
10	AMC	47	Sports Alternate HD
11	Animal Planet	48	HLN
12	BBC America	49	IFC
13	Bloomberg	50	Lifetime
14	Bravo	51	KBVO
15	Cartoon Network	52	MSNBC
16	CMT	53	MTV
17	CNBC	54	MTV2
18	CNN	55	National Geographic
19	Comedy Central	56	NBC Sports Network
20	C-SPAN 2	57	NFL Network
21	Discovery Channel	58	Nickelodeon
22	Disney Channel	59	Paramount Network
23	E! Entertainment	60	Reelz
24	ESPN	61	SEC Network
25	ESPN 2	62	Syfy
26	ESPNEWS	63	TBS
27	ESPNU	64	TLC
28	Food Network	65	TNT
29	FOX Business News	66	Travel Channel
29.0	Starz	67	TruTV
30.0	FOX News	68	BET
30	Science Channel	69	USA Network
31	Starz Comedy	70	MT
32	Starz Edge	71	VH1
33	Starz West	72	Weather Channel
34	Showtime	73	Women's Entertainment
35	Starz In Black		
36	Showtime Beyond		

Updated 6/27/19 *Subject to Change*



Scan me to set up your TV!
[setupmytv.synergyfiber.com](https://www.synergyfiber.com/setupmytv)



WIFI & PASSWORD

RESIDENT WIFI

SSID: [TheRetreat.SynergyWifi.com](https://www.synergyfiber.com)

Password: Synergy.203.280.2029