



synergy fiber

Device Registration

Choose your device from the list and follow the instructions to find it's MAC Address.

Game Systems

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[Nintendo DS](#)

[Nintendo Switch](#)

Smart Home Devices

[Amazon Alexa/Echo](#)

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[Apple HomePod](#)

[Philips Hue Lights](#)

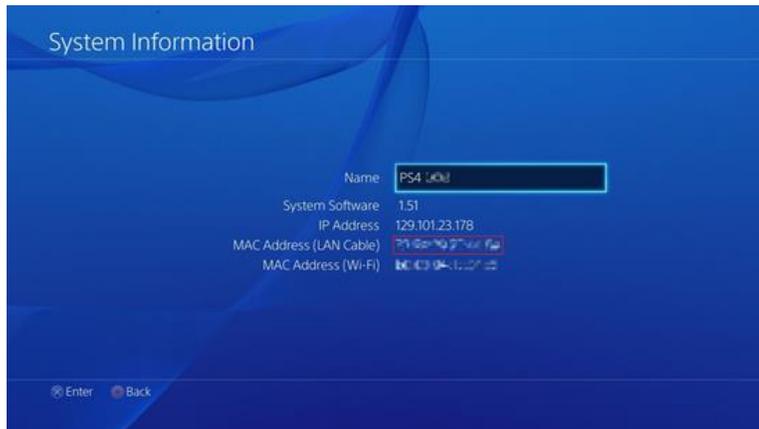
Streaming Devices

[Apple TV](#)

[Amazon Firestick](#)

[Google Chromecast](#)

Playstation 4



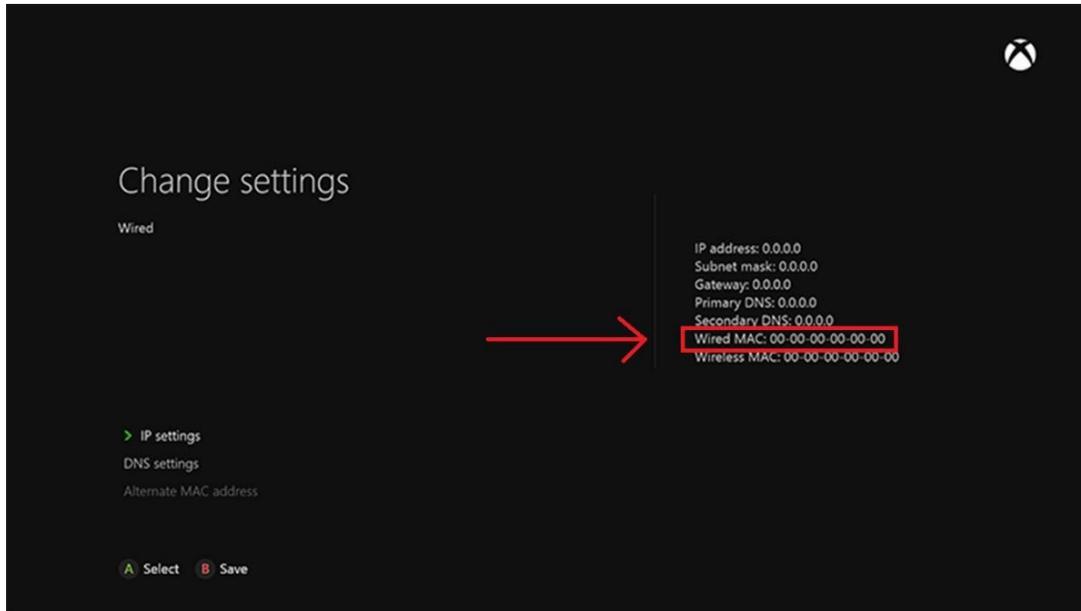
1. Turn on your Playstation 4 without any disk in the drive and wait for the menu to pop up.
2. Navigate to the "Settings" icon (located on the far left).
3. Select the "System" icon under the Settings menu.
4. Select "System Information."
5. You will see your MAC address listed on this screen, containing letters and numbers in the format **xx.xx.xx.xx.xx.xx**. Write down your MAC address (LAN cable).

Playstation 3



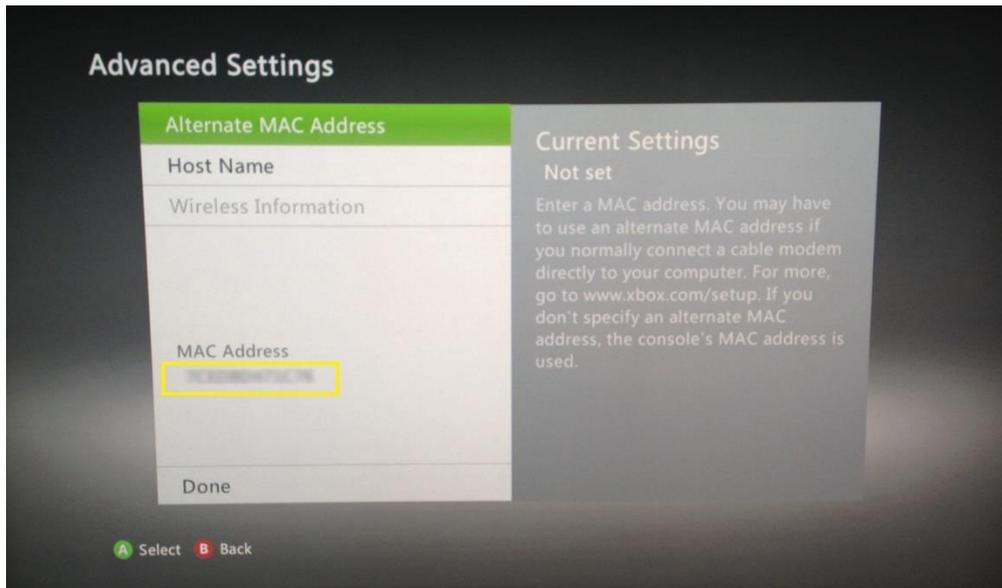
1. Go to "Settings" on the Cross Media Bar (XMB) and select "System Settings."
2. Scroll down and select "System Information."
3. Your MAC Address will be the first item listed.

Xbox One



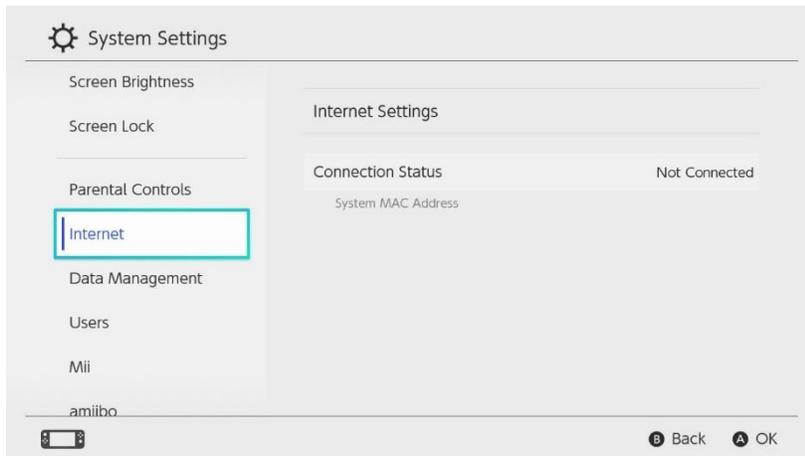
1. Press the "Menu" button on your controller.
2. Navigate to the Settings page.
3. Select Network.
4. Select Advanced Settings.
5. MAC address will be listed next to Wired MAC on the right-hand side of the screen

Xbox 360



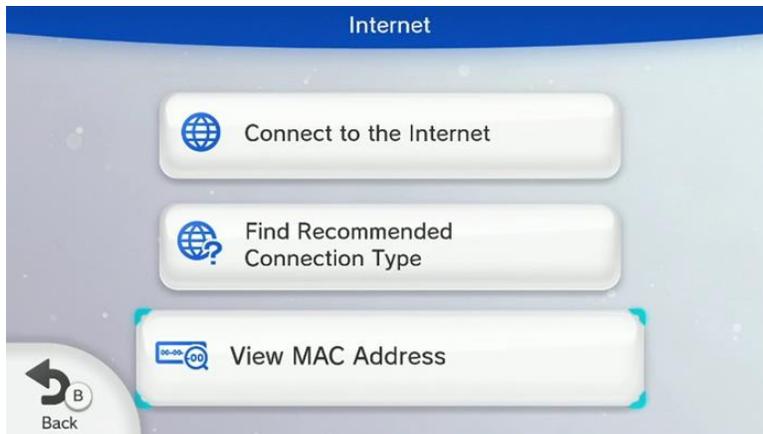
1. Go to My Xbox in the Xbox Dashboard and select System Settings.
2. Click Network Settings, Configure Network.
3. Select Advanced Settings from the Additional Settings tab, then select Alternate Mac Address.
4. At the bottom of this screen you'll see a heading called Wired MAC.

Nintendo Switch



1. Select "System Settings" from the HOME Menu.
2. Scroll down through the menu and select "Internet."
3. The Nintendo Switch console's MAC address will be listed under "System MAC Address."

Wii/Wii U



1. From the Wii U Menu, select "System Settings."
2. Using the Left Stick select the "Internet" icon and press the A Button.
3. Wii: Select Console Information and wait a moment for the MAC address to be displayed.
4. Wii U: Select "View MAC Address" and wait a moment for the MAC address to be displayed.

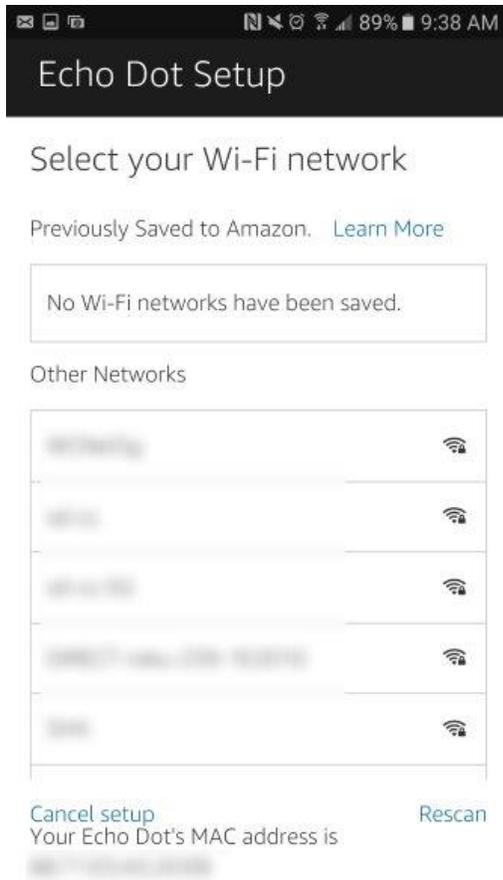




Nintendo DS

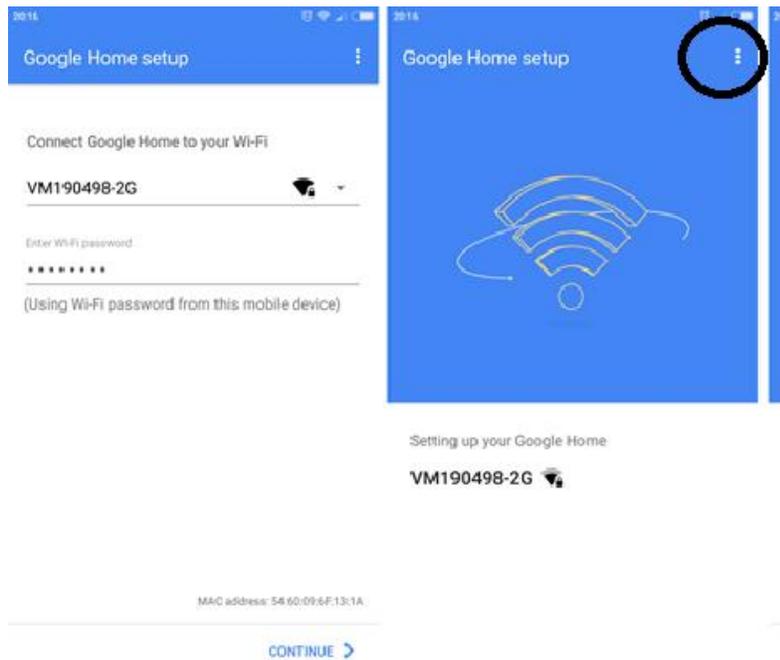
1. From the HOME menu, highlight and select the System Settings Icon
2. Select "Internet Settings"
3. Tap "Other Information"
4. Tap "Confirm MAC Address" Your system's MAC Address will be displayed on the screen

Amazon Echo Devices



1. Connect to Echo device via smartphone or tablet.
2. Go **Amazon Alexa** application
3. Scroll down to bottom of the application, and the MAC address will be located there.

Google Home



1. Open the **Google Home** application
2. Complete the normal set-up process
3. When asking for the WiFi name select the setting tab in the top right corner (sometimes labeled with 3 dots)
4. The MAC address will be located here

Apple HomePod

1. This Device will have to be taken to an Apple store to find the MAC address

Philips Hue Lights



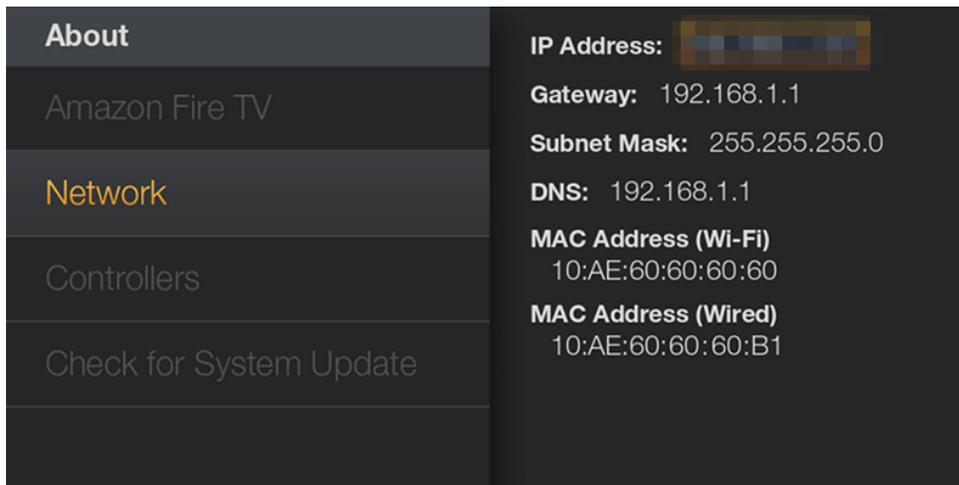
1. Locate the main Bridge of your lights
2. If your lights are the **Round** model, the MAC address will be a series of characters that start with 00:17:88:__:__:__
3. If your lights are the **Square** model, the MAC address will be 6 characters located to the left of the Apple Symbol. When entering the MAC address to our form add 00:17:88 in front of these digits

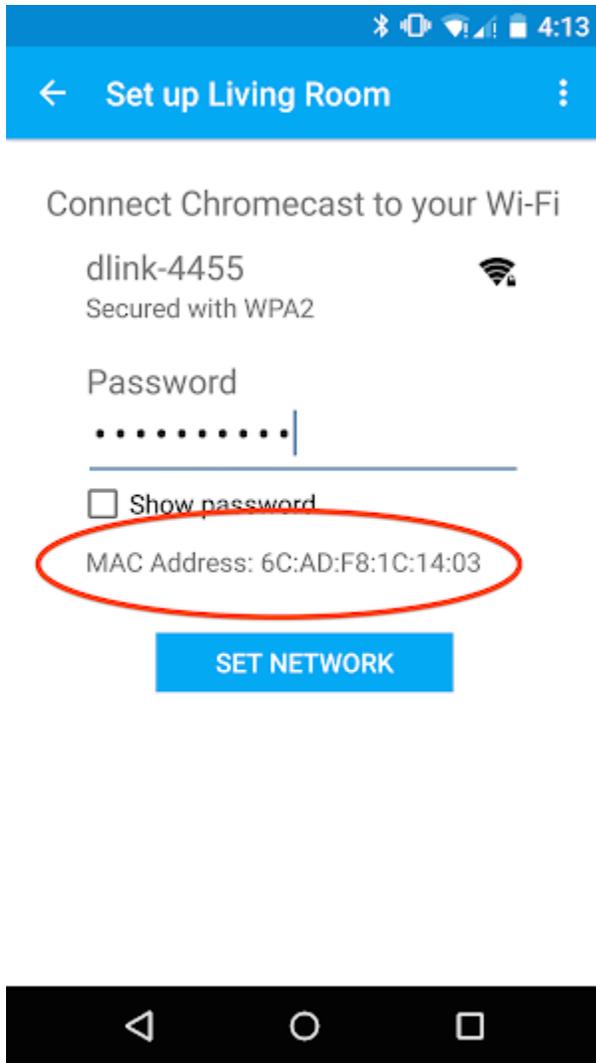
Apple TV

1. If you still have the box to the Apple TV, the MAC address will be on the barcode label under “Wireless ID”
2. If the box is not able to be found, or the apple tv is of a newer model and does not have the Wireless ID on the label, the device will have to be taken to an Apple store to find the MAC address

Amazon Firestick

1. Plug in the device and start it up
2. Navigate to **Settings** menu
3. Go to **System**
4. Go to **About**
5. Go to **Network**
6. The MAC address will be listed in this menu





Google Chromecast

1. Open the **Chromecast application** on your smartphone
2. At the initial setup menu, the MAC address will be located on the bottom of the screen above 'Set Network'